

Question Paper

Exam Date & Time: 06-Jun-2022 (10:00 AM - 12:00 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

SECOND SEMESTER M.Sc. HEALTH INFORMATION MANAGEMENT / M.Sc. HEALTH INFORMATICS (HEALTHCARE IT MANAGEMENT) DEGREE EXAMINATION - MAY/JUNE 2022
SUBJECT: HOA5201 - HOSPITAL ADMINISTRATION
(2021 SCHEME)

Marks: 50

Duration: 120 mins.

Answer all the questions.

Long Essay:

- 1) Outpatient department of a hospital is said to be "Gateway or Shop Window" of a hospital. (20)
- a) Mention the six changing roles of hospital healthcare delivery services in last 50 years?
 - b) Explain the planning of outpatient department for a 300-bed hospital, specifically about demand and need measurement, scope of services, hourly service rate, lifting capacity, holding capacity?
 - c) There are 3 types of arrivals of patients into OPD, explain them.
 - d) Discuss on types of appointment system that can be organised for OPD services in a 300-bed hospital?
 - e) How can Right to Information charter be implemented in this hospital?

Short Essay:

- 2A) Discuss about the planning and designing parameters of Intensive care units at a tertiary care hospital. (10)
- 2B) What is a medicolegal case? Give a few examples. Write in detail about POCSO act 2012. (10)

3. Short Notes:

- 3A) Define management. Discuss about contingency management theory. (5)
- 3B) Discuss the role of NABH in maintaining quality in hospitals. (5)

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