

Question Paper

Exam Date & Time: 08-Jun-2022 (10:00 AM - 12:00 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

SECOND SEMESTER M.Sc. HEALTH INFORMATION MANAGEMENT / M.Sc. HEALTH INFORMATICS (HEALTHCARE IT MANAGEMENT) DEGREE EXAMINATION - JUNE 2022
SUBJECT: QAM5201 - QUALITY MANAGEMENT
(2021 SCHEME)

Marks: 50

Duration: 120 mins.

Answer all the questions.

- 1) Transition from manual medical records to an Electronic Medical Record (EMR) can be a challenging situation for many hospitals. Assume you have given the task of analysing the problems with migration of medical records to EMR in a tertiary care hospital to derive out appropriate solutions. Based on the given scenario, prepare a quality improvement plan using appropriate quality improvement methods. (20)
- 2) With a suitable illustration, explain the DMAIC process and its benefits in enhancing the quality outcomes of OPD services in a hospital. (10)
- 3) Write down in detail about six domains of quality interventions as a process for building a strategy for quality. (10)

4. Write short notes:

- 4A) Joint Commission International. (5)
- 4B) Data governance. (5)

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