

Question Paper

Exam Date & Time: 02-Jul-2022 (10:00 AM - 01:00 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

SECOND SEMESTER M.Sc. RENAL REPLACEMENT THERAPY AND DIALYSIS TECHNOLOGY DEGREE EXAMINATION
- JUNE/JULY 2022

SUBJECT: RRT5201 - HOSPITAL ORGANISATION AND ADMINISTRATION
(2021 SCHEME)

Marks: 100

Duration: 180 mins.

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| 1) | Define leadership. Discuss the various leadership styles that can be adopted in a healthcare environment. | (20) |
| 2) | Describe in detail about the planning and organization of a 10 bedded dialysis unit in a super speciality hospital. Briefly describe the role of a dialysis technician. | (20) |
| 3A) | Explain the evolution of management. Discuss any two theories of management. | (10) |
| 3B) | Define triage. How will you organize a triage system during a disaster? Explain. | (10) |
| 3C) | OPD is the shop window of a hospital. Explain. Discuss some methods to reduce waiting time in OPD. | (10) |
| 3D) | Explain the role of NABH in maintaining quality in a hospital. | (10) |
| 4A) | Define communication. Outline its importance in healthcare. | (5) |
| 4B) | What do you mean by ethics? How is it important for the organization? | (5) |
| 4C) | Define lead time. Explain with an example. | (5) |
| 4D) | Define the following with example:
i) Cost benefit analysis
ii) Cost effective analysis
iii) Cost utility analysis | (5) |

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