

# Question Paper

Exam Date & Time: 29-Nov-2018 (02:00 PM - 05:00 PM)



## MANIPAL ACADEMY OF HIGHER EDUCATION

**THIRD SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION - NOV/DEC 2018**  
**SUBJECT: MHA 621 - HUMAN RESOURCES MANAGEMENT IN HEALTHCARE**  
**(2016-2018 BATCH - REPEATER)**  
**Thursday, November 29, 2018 (14.00 - 17.00)**

**Marks: 80**

**Duration: 180 mins.**

### Long Essay Questions:

- 1) What is Competency Mapping? What factors do you consider while forecasting manpower needs of an organisation? Explain with an example? (15)  
(5+10 = 15 marks)
- 2) What are differences between 'Recruitment' & 'Selection'? Describe the steps in selection process, merits and demerits of selection? (15)  
(5+10 = 15 marks)

### 3. Short Essay Questions:

- 3A) Job Analysis and its importance. (10)
- 3B) Types of Wages and mechanisms to handle Pay rates. (10)
- 3C) Graphic Rating Method of appraisal - Its Definition, Process, Merits and demerits. (10)
- 3D) Devise an Induction program of Nursing staff of Hospital. (10)
- 3E) Five Differences between Human Resource Management and Personnel management. (10)

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