



MANIPAL ACADEMY OF HIGHER EDUCATION

SECOND SEMESTER MASTER OF HOSPITAL ADMINISTRATION DEGREE EXAMINATION - SEPTEMBER
2018

SUBJECT: MHA 506 - HUMAN RESOURCES MANAGEMENT IN HEALTHCARE
(2017-2019 BATCH - REPEATERS)

Wednesday, September 19, 2018 (14.30 - 16.00)

Marks: 50

Duration: 90 mins.

Long essay questions:

- 1) Suppose you are recruiting "Management Trainees" for your hospital, for different levels in hierarchy what are the different sources of recruitment you will use? (10)
- 2) Discuss any five employee welfare measures that can be initiated in a medical college teaching hospital. (10)

3) Short essay questions:

- 3A) What are various human resource costs? Describe how they can be reduced. (5)
- 3B) Discuss on apprenticeship as a training method. What are its advantages and disadvantages. (5)
- 3C) Describe the 360° Performance Appraisal in a hospital. (5)
- 3D) Define Trade Unions and discuss their role in human resources. (5)
- 3E) Job Analysis (5)
- 3F) Devise an Induction program of Nursing staff of Hospital. (5)

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