

# Question Paper

Exam Date & Time: 29-May-2019 (10:00 AM - 11:30 AM)



## MANIPAL ACADEMY OF HIGHER EDUCATION

**SECOND SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION - MAY 2019**  
**SUBJECT: MHA 506 - HUMAN RESOURCES MANAGEMENT IN HEALTHCARE**  
**(2017-2019 BATCH - REPEATERS / 2018-2020 BATCH REGULAR)**  
**Wednesday, May 29, 2019 (10.00 - 11.30)**

**Marks: 50**

**Duration: 90 mins.**

### Long Essay Questions:

- 1) Discuss the objectives of a training program and what time it will be useful? How are training needs identified in an organisation? (10)  
(5+5 = 10 marks)
- 2) Discuss uses of Performance appraisal system? What is Peer-group Appraisal? What are pre-requisites for its success? (10)  
(3+4+3 = 10 marks)

### 3. Short Essay Questions:

- 3A) Identify the steps in the process of grievance handling in a hospital. (5)
- 3B) Discuss the process and methods of recruitment. (5)
- 3C) Describe a Job Description of Casualty Medical Officer. (5)
- 3D) Discuss the differences of Promotion by Seniority and Promotion by performance. (5)
- 3E) Explain Outsourcing of departments and its advantages and disadvantages. (5)
- 3F) Discuss on salient features on manpower planning of expanding a 500 bed hospital to 750 bed hospital? (5)

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