

Question Paper

Exam Date & Time: 27-Nov-2019 (02:00 PM - 04:00 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

FIRST SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION - NOVEMBER 2019
SUBJECT: MHA 503 - ORGANIZATIONAL BEHAVIOR
(REGULAR & REPEATER)
Wednesday, November 27, 2019 (14.00 - 16.00)

Marks: 50

Duration: 120 mins.

SECTION - A

1) Long Essay Questions:

- 1A) Discuss how employees can be involved in management. (10)
- 1B) Contemporary theories of motivation (10)

SECTION - B

2) Short Essay Questions:

- 2A) Give examples of the Team effectiveness model in hospitals. (5)
- 2B) Describe how alternative work arrangements can work in hospitals. (5)
- 2C) Write the formula for Motivating potential score (MPS). Give examples of jobs high and low on MPS. (5)
- 2D) Research methods used in studies of Organisational behaviour. (5)
- 2E) With regard to Personality traits, discuss Core self evaluation and Machiavellianism. (5)
- 2F) List Henry Mintzberg's 10 roles of a manager. (5)

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