

Question Paper

Exam Date & Time: 27-Nov-2018 (02:00 PM - 05:00 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

FIRST SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION - NOVEMBER 2018 SUBJECT: MHA 607 - ORGANIZATIONAL BEHAVIOUR (2016-2018 BATCH - REPEATERS) Tuesday, November 27, 2018 (14.00 - 17.00)

Marks: 80

Duration: 180 mins.

Long Essay Questions:

- 1) What is fundamental Attribution error? What is self-serving bias? Discuss the common shortcuts used in judging others? (15)
- 2) Discuss in detail with examples Job design, the Job characteristics model, and how jobs can be redesigned. (15)

Short Essay Questions:

- 3) With regard to Personality traits, discuss Core self evaluation and Machiavellianism. (10)
- 4) Describe the characteristics and functions of Organisational culture. (10)
- 5) Discuss in detail Barriers to effective communication. (10)
- 6) Discuss the Dependent and Independent Variables in the O.B. model. (10)
- 7) Early theories of motivation. (10)

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