

Question Paper

Exam Date & Time: 29-Aug-2019 (10:00 AM - 11:30 AM)



MANIPAL ACADEMY OF HIGHER EDUCATION

SECOND SEMESTER MASTER OF HOSPITAL ADMINISTRATION DEGREE EXAMINATION - AUGUST 2019
SUBJECT: MHA 506 - HUMAN RESOURCES MANAGEMENT IN HEALTHCARE
(2017-2019 BATCH / 2018-2020 BATCH - REPEATERS)
Thursday, August 29, 2019 (10.00 - 11.30)

Marks: 50

Duration: 90 mins.

Long Essay Questions:

- 1) Mention three different ways of Interviewing? How an interviewee has to be prepared before facing an interview? (10)
(3+7 = 10 marks)
- 2) What are the main causes of job dislocation? Discuss the strategies to deal with attrition. Explain with examples. (10)
(3+4+3 = 10 marks)

3. Short Essay Questions:

- 3A) Differentiate between Recruitment & Selection. Discuss three types of external recruitment with examples. (5)
- 3B) Discuss three different methods of wage and salary fixation in Indian non-healthcare industries. (5)
- 3C) Describe the steps in a Performance appraisal process for 1-year period. (5)
- 3D) Discuss in detail On-the-Job Training with examples. (5)
- 3E) Explain the effects of Globalization on human resources management. (5)
- 3F) Employee Promotions - Performance versus Seniority which one you would prefer. Write advantages and disadvantages of both. (5)

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