

# Question Paper

Exam Date & Time: 05-Dec-2019 (10:00 AM - 11:30 AM)



## MANIPAL ACADEMY OF HIGHER EDUCATION

THIRD SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION -DECEMBER 2019  
SUBJECT: MHA 607 - ADMINISTRATION OF NONCLINICAL SERVICES AND HIS  
(REGULAR & REPEATERS)

Thursday, December 05, 2019 (10.00 - 11.30)

Answer all questions.

Illustrate with diagrams, flowcharts wherever required.

Budget the time accordingly.

Marks: 50

Duration: 90 mins.

### Long Essays:

- 1) What is the primary role of CSSD in a large hospital? Mention any five quality policies that can be monitored? (10)
- 2) Describe the Workflow in 'Inpatient paper based Medical Records Department (MRD)'. (10)

### 3) Short Essays:

- 3A) Specifications for Storage facilities in hospital pharmacy department (5)
- 3B) Benefits of Reagent-rental agreement in laboratory services. (5)
- 3C) Advantage and disadvantages of Out-sourced' housekeeping services in a hospital (5)
- 3D) Explain the uses of General consent form to hospital authorities. (5)
- 3E) Challenges with management of outsourced dietary department (5)
- 3F) Describe any two Intramural transportation systems. (5)

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