

# Question Paper

Exam Date & Time: 10-Feb-2020 (10:00 AM - 11:30 AM)



## MANIPAL ACADEMY OF HIGHER EDUCATION

THIRD SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION - FEBRUARY 2020  
SUBJECT: MHA 607 - ADMINISTRATION OF NONCLINICAL SERVICES AND HIS  
(REPEATER)

Answer all questions.

Illustrate with diagrams, flowcharts wherever required.

Budget the time accordingly.

Marks: 50

Duration: 90 mins.

### Long Essays:

- 1) Design and describe enquiry and registration desk for 400 bedded multispecialty hospital. (10)
- 2) Make a working plan for hospital information system for a 500 bedded hospital. (10)

### 3. Short Essays:

- 3A) What are the Responsibilities of housekeeping workers? (5)
- 3B) Describe on Structural components of HVAC system? (5)
- 3C) What are the quality indicators of central laboratory? (5)
- 3D) Write on infrastructural requirements of mortuary? (5)
- 3E) Challenges in management of hospital information desk. (5)
- 3F) How to setup price for CSSD items? (5)

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