

# Question Paper

Exam Date & Time: 04-Jan-2021 (02:30 PM - 04:30 PM)



## MANIPAL ACADEMY OF HIGHER EDUCATION

THIRD SEMESTER MASTER OF HOSPITAL ADMINISTRATION DEGREE EXMINATIONS-DECEMBER 2020 / JANUARY  
2021

SUBJECT: MHA 607: ADMINISTRATION OF NONCLINICAL SERVICES AND HIS  
(REGULARS)

Answer all the questions.  
Illustrate with diagrams, flowcharts wherever required.  
Budget the time accordingly.

Marks: 50

Duration: 120 mins.

### SECTION: A

#### Long Essays:

- 1) Describe advantages and disadvantages of all four types of linen services? (10)
- 2) Establishing front office services for a 500 bedded hospital. (10)

### SECTION: B

#### 3. Short Essays:

- 3A) Operational specifications required for Electronic Medical Records? (5)
- 3B) Challenges faced by the purchase department of a general hospital. (5)
- 3C) Advantage and disadvantages of Out-sourced' dietary services in a hospital? (5)
- 3D) Explain the importance of zoning in CSSD? (5)
- 3E) How will you manage overcrowding in pharmacy department? (5)
- 3F) Describe any two methods for monitoring and evaluation of hospital laboratory system? (5)

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