

Question Paper

Exam Date & Time: 29-Jan-2021 (02:30 PM - 04:30 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

FIRST SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION - JANUARY/FEBRUARY 2021
SUBJECT: MHA 503 - ORGANIZATIONAL BEHAVIOR
(REGULAR & REPEATER)

Marks: 50

Duration: 120 mins.

SECTION - A

Answer all the questions.

Long essay questions:

- 1) Define Personality. Discuss the effects of Heredity and Environment on Personality. Discuss MBTI and the Big 5 Personality model with examples. (10)
- 2) List the professional profiles in hospitals that are high in autonomy. How is the motivating potential of a professional profile calculated? (10)

SECTION - B

3. Short essay questions:

- 3A) Discuss the group decision making techniques. (5)
- 3B) Barriers to effective communication in a hospital. (5)
- 3C) Give examples of the equity theory from the hospital setting. (5)
- 3D) Describe Fundamental attribution error and Self serving bias. (5)
- 3E) Discuss the Dependent and Independent Variables in the O.B. model. (5)
- 3F) Early theories of motivation. (5)

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