

Question Paper

Exam Date & Time: 23-Mar-2021 (02:30 PM - 04:30 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

FIRST SEMESTER MASTER OF HOSPITAL ADMINISTRATION DEGREE EXAMINATION - MARCH 2021
SUBJECT: MHA 501 - GENERAL MANAGEMENT
(REPEATERS)

Answer all questions.
Illustrate with diagrams, flowcharts wherever required.
Budget the time accordingly.

Marks: 50

Duration: 120 mins.

SECTION - A

Long Essays:

- 1) What is Situational Leadership? Illustrate with an example how you will practice situational leadership in a healthcare setting. (10)
- 2) Explain theories of motivation. How will you adopt them in practice? (10)

SECTION - B

3. Short Essays:

- 3A) Define Matrix Organization? Illustrate with an example. (5)
- 3B) Outline the job description for Head of Nursing services in a 1000 bedded general hospital. (5)
- 3C) Describe Henry Fayol's principles of management with suitable examples from healthcare field. (5)
- 3D) Illustrate the principles of 'Delegation' with an example. (5)
- 3E) What are the major factors that influences decision making in a healthcare organization? (5)
- 3F) Define 'Legitimate Power'. Describe the various types of power in an organization. (5)

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