

MANIPAL UNIVERSITY

FOURTH SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION – JUNE/JULY 2015

SUBJECT: MHA – 622: HOSPITAL PLANNING AND ORGANIZATION

Monday, June 29, 2015

Time: 10:00 – 13:00 Hrs.

Maximum Marks: 80

✍ Long essay questions:

1. Describe how hospitals evolved through the ages. Describe the changing role of hospitals. (15 marks)

2. Enumerate the elements of Primary Health Care. Describe the importance and role of hospitals in Primary Health Care. (15 marks)

3. Write short notes on the following questions:

- 3A. The Bhore committee and its recommendations
- 3B. Enumerate and describe the levels of medical care
- 3C. Functional divisions in laboratory services
- 3D. Major equipment and appliances used in O.T. suites
- 3E. Staffing for pharmacy

(10 marks × 5 = 50 marks)



MANIPAL UNIVERSITY**FOURTH SEMESTER MASTER IN HOSPITAL ADMINISTRATION
DEGREE EXAMINATION – JUNE/JULY 2015****SUBJECT: MHA – 624: ADMINISTRATION OF CLINICAL SERVICES**

Tuesday, June 30, 2015

Time: 10:00 – 13:00 Hrs.

Maximum Marks: 80

✍ Long essay questions:

1. Overcrowding and long waiting time in Outpatient Services department is the most common complaint. As Clinical Administrator what are the various ways to tackle this issue?
(15 marks)
2. Describe the design requirements of X-ray facility. Mention any five policies for a Radiology department that can ease its administration.
(15 marks)

3. Short essay questions:

- 3A. Nursing Care Methods
- 3B. Describe planning requirements of a Operation Theater
- 3C. Describe Triage and its relevance in Disaster Management policy of a hospital
- 3D. Nightingale Ward – Design, Facilities, Advantages and Disadvantages
- 3E. Planning considerations of Nuclear Medicine department
(10 marks × 5 = 50 marks)



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FOURTH SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION – JUNE/JULY 2015

SUBJECT: MHA – 626: ADMINISTRATION OF NONCLINICAL SERVICES

Wednesday, July 01, 2015

Time: 10:00 – 13:00 Hrs.

Maximum Marks: 80

1. What is a Mortuary? Describe the requirements for setting up a Hospital Mortuary at a teaching hospital. Add a note on 'Embalming'.
(10+5 = 15 marks)
2. Discuss the planning, organizing and staffing requirements for the Radiology department for a 800 bedded hospital. Add a note on radiation protection measures to be observed.
(10+5 = 15 marks)
3. **Write short notes on the following questions:**
 - 3A. Functions of central billing department in hospital
 - 3B. Planning of laboratory services for a 500 bedded hospital
 - 3C. Disaster management in hospitals
 - 3D. Hospital laundry services
 - 3E. Chemical sterilization in CSSD

(10 marks × 5 = 50 marks)



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FOURTH SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION – JUNE/JULY 2015

SUBJECT: MHA – 628: QUALITY MANAGEMENT IN HEALTHCARE

Thursday, July 02, 2015

Time: 10:00 – 13:00 Hrs.

Maximum Marks: 80

✍ Long question:

1. What are the “Indicators of Performance” used as parameters of measuring quality of productivity. What do you understand by “Medical Audit”?

(15 marks)

2. List out the checklist of elements that contribute to a patient-safe environment.

(15 marks)

3. Short notes:

3A. Quality circle

3B. Quality chain

3C. Patient safety

3D. NABH

3E. Medical errors

(10 marks × 5 = 50 marks)

