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MANIPAL UNIVERSITY

**FOURTH SEMESTER MASTER IN HOSPITAL ADMINISTRATION
DEGREE EXAMINATION – JUNE 2017**

**SUBJECT: MHA – 622: HOSPITAL PLANNING AND ORGANIZATION
(REGULAR / REPEATER)**

Monday, June 12, 2017

Time: 14:00 – 17:00 Hrs.

Maximum Marks: 80

☞ **Answer ALL the questions.**

☞ **Long Essay Questions:**

1. Mention 5 planning parameters for OPD. What are the different types of OPD layout designs?
2. How to classify hospitals? Enumerate Steps in Planning a 300 bedded Hospital.
(15 marks × 2 = 30 marks)

3. **Short Essay Questions:**

- 3A. Salient features of Master plan.
- 3B. What is Architect's brief and its contents?
- 3C. Discuss various types of contract in hospital designing and construction.
- 3D. Energy efficiency in hospital.
- 3E. Planning and organization of dialysis unit.

(10 marks × 5 = 50 marks)



MANIPAL UNIVERSITY**FOURTH SEMESTER MASTER IN HOSPITAL ADMINISTRATION
DEGREE EXAMINATION – JUNE 2017****SUBJECT: MHA – 624: ADMINISTRATION OF CLINICAL SERVICES
(REGULAR / REPEATER)**

Tuesday, June 13, 2017

Time: 14:00 – 17:00 Hrs.

Maximum Marks: 80

✍ **Answer ALL the questions.**

✍ **Long essay questions:**

1. Enumerate in brief the classification of Intensive Care Units. Discuss the planning and design considerations of a Coronary Care Intensive Care Unit.

(7+8 = 15 marks)

2. Describe the planning and organisation of a Burns Unit (ICU and Ward) in a medical college teaching hospital.

(10+5 = 15 marks)

3. **Short essay questions:**

3A. Design and Facilities of a Labour Suite.

3B. Special planning parameters for ENT and Ophthalmology Out-patient services.

3C. Classification and Segregation of Biomedical Wastes.

3D. What are special considerations in designing of Neurosurgical Unit including Operation theater?

3E. Out-reach Camps conducted by a Hospital.

(10 marks × 5 = 50 marks)



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MANIPAL UNIVERSITY
FOURTH SEMESTER MASTER IN HOSPITAL ADMINISTRATION
DEGREE EXAMINATION – JUNE 2017

SUBJECT: MHA – 626: ADMINISTRATION OF NON CLINICAL SERVICES
(REGULAR / REPEATER)

Wednesday, June 14, 2017

Time: 14:00 – 17:00 Hrs.

Maximum Marks: 80

✍ **Answer ALL the questions.**

✍ **Long Essay Questions.**

1. How do you manage BMW in your Hospital? What are the salient features of the BMW (Management and Handling) rules, 2011?
(10+5 = 15 marks)

2. Centralization of services in hospital. What are the advantages of centralization?
(3+12 = 15 marks)

3. **Write short notes on the following questions:**
 - 3A. Design a Fire safety program in a Hospital.
 - 3B. Discuss about Value added services in Hospital.
 - 3C. Way finding and Signage system in hospital. Name two innovative ways of use of Way finding system.
 - 3D. Role of Medical Social workers in a hospital.
 - 3E. Mortuary services in a hospital.(10 marks × 5 = 50 marks)



MANIPAL UNIVERSITY
FOURTH SEMESTER MASTER IN HOSPITAL ADMINISTRATION
DEGREE EXAMINATION – JUNE 2017

SUBJECT: MHA – 628: QUALITY MANAGEMENT IN HEALTHCARE
(REGULAR / REPEATER)

Thursday, June 15, 2017

Time: 14:00 – 17:00 Hrs.

Maximum Marks: 80

✍ **Answer ALL questions.**

✍ **Budget time across questions accordingly.**

✍ **Long Essay Questions.**

1. Discuss the commonly used criteria for evaluation of quality in a hospital.

2. Discuss NABH in detail.

(15 marks × 2 = 30 marks)

3. **Short Essay Questions:**

3A. Discuss Ishikawa diagram with an example from the hospital setting.

3B. Discuss Lean thinking with examples from the hospital setting.

3C. Contributions of Ernest Armory Codman and Florence Nightingale to the field of healthcare quality.

3D. Nursing audit.

3E. Mortality review.

(10 marks × 5 = 50 marks)

