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MANIPAL UNIVERSITY

THIRD SEMESTER MASTER IN HOSPITAL ADMINISTRATION DEGREE EXAMINATION – JUNE 2017

SUBJECT: MHA – 621: HUMAN RESOURCES MANAGEMENT IN HEALTHCARE
(REPEATER)

Thursday, June 22, 2017

Time: 10:00 – 13:00 Hrs.

Maximum Marks: 80

✍ **Answer ALL questions.**

SECTION - A (Long Essay Questions)

1. Suppose you are recruiting “Management Trainees” for your hospital, what type of stress do you put on the different sources of recruitment?
2. Discuss any five employee welfare measures that can be initiated in a medical college teaching hospital.

(15 marks × 2 = 30 marks)

SECTION - B (Short Essay Questions)

3. What are various human resource costs? Describe how they can be reduced.
4. Discuss on Coaching as a training method. What are its advantages and disadvantages?
5. Describe the Grievance handling procedure in a hospital.
6. Define Trade Unions and discuss their role in human resources.
7. Job Analysis.

(10 marks × 5 = 50 marks)



MANIPAL UNIVERSITY
THIRD SEMESTER MASTER IN HOSPITAL ADMINISTRATION
DEGREE EXAMINATION – JUNE 2017

SUBJECT: MHA – 623: INDUSTRIAL RELATIONS IN HEALTHCARE
(REPEATER)

Friday, June 23, 2017

Time: 10:00 – 13:00 Hrs.

Maximum Marks: 80

☞ Answer ALL the questions.

SECTION - A (Long Essay Questions)

1. Discuss the Industrial employment (Standing orders) Act, 1946.
(15 marks)
2. Name any five Central Trade unions. Discuss Self Employed Women's Association (SEWA).
(7½+7½ = 15 marks)

SECTION - B (Short Essay Questions)

3. With regard to Discipline and disciplinary procedure, list the various acts of Misconduct that can happen in a hospital.
4. List the essential prerequisites of collective bargaining. Discuss the process of negotiating a settlement.
5. Discuss Works committees.
6. The Associated Chamber of Commerce and Industry of India (ASSOCHAM).
7. Differences between Arbitration and Adjudication.

(10 marks × 5 = 50 marks)



MANIPAL UNIVERSITY
THIRD SEMESTER MASTER IN HOSPITAL ADMINISTRATION
DEGREE EXAMINATION – JUNE 2017

SUBJECT: MHA – 627: MATERIALS MANAGEMENT IN HEALTHCARE
(REPEATER)

Saturday, June 24, 2017

Time: 10:00 – 13:00 Hrs.

Maximum Marks: 80

 **Answer ALL the questions.**

SECTION - A (Long Essay Questions)

1. Classify equipment in hospital. Essentials for equipment selection in a hospital.
2. What is inventory? What are the inventory analysis methods?

(15 marks × 2 = 30 marks)

SECTION - B (Short Essay Questions)

3. Cost containment in Material Management
4. Inventory control index
5. Law of contract
6. Letter of credit
7. Import pricing

(10 marks × 5 = 50 marks)

