## **Question Paper**

Marks: 70

Exam Date & Time: 29-May-2019 (10:00 AM - 01:00 PM)



## MANIPAL ACADEMY OF HIGHER EDUCATION

## SECOND SEMESTER MASTER OF PUBLIC HEALTH DEGREE EXAMINATION - MAY 2019 SUBJECT: HEALTH SERVICE ADMINISTRATION AND MANAGEMENT (MPH 604) (EPIDEMIOLOGY)

Wednesday, May 29, 2019 (10.00 - 13.00)

Health service administration and Management [MPH 604]

Essay questions. What is IPHS? Where does it apply? Is it a uniform quideline or facility specific? Elaborate with (10)1) example. (2+2+6 = 10 marks)Briefly discuss models of healthcare financing in India, and associated implementation challenges. 2) (10)(6+4 = 10 marks)What is Progressive Patient Care (PPC)? How does it help in managing hospitals? Explain with (10)3) examples. What is an Organogram? Why is it important for running of industries/organizations? 4) (10)5. Short Notes: 5A) What is 'Efficiency' and 'Effectiveness'? Explain with examples. (5)5B) Write briefly on the Do's and Don'ts during a Performance Management System (PMS). (5)What is Line Vs Staff relationship in organizations? Explain. 5C) (5)5D) Define 'Communication'. How does it become an important managerial need? (5)5E) Challenges related to rural health care in India. (5)5F) Define Hospital. Briefly outline the history on evolution of hospitals. (5)

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Duration: 180 mins.