

Question Paper

Exam Date & Time: 08-Dec-2018 (10:00 AM - 01:00 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

THIRD SEMESTER MASTER OF SOCIAL WORK DEGREE EXAMINATION - DECEMBER 2018

SUBJECT: MSW 623 - ORGANIZATIONAL BEHAVIOR
Saturday, December 08, 2018 (10.00 - 13.00)

Marks: 50

Duration: 180 mins.

SECTION - I

Answer should not exceed 400 words.

- 1) Define personality. Explain the various factors influencing personality. (5)
- 2) What is power and authority? Differentiate between power and authority. (5)

SECTION - II

Answer should not exceed 800 words.

- 3) Enumerate the sources of stress and various modes of handling conflict with suitable examples. (10)
- 4) Define leadership and explain its characteristics and types. (10)
- 5) How does the induction programme help in getting the employee engaged. Explain with examples. (10)
- 6) Explain the work diversities in the organisation. Identify the role and skills required of a manager. (10)

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