

Question Paper

Exam Date & Time: 10-Dec-2018 (10:00 AM - 01:00 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

THIRD SEMESTER MASTER OF SOCIAL WORK DEGREE EXAMINATION - DECEMBER 2018
SUBJECT: MSW 625.01 - EMPLOYEE WELFARE AND INDUSTRIAL RELATIONS
(HRM & IR)

Monday, December 10, 2018 (10.00 - 13.00)

Answer ALL questions.

Marks: 50

Duration: 180 mins.

SECTION - I

Answer should not exceed 400 words.

- 1) Write a short note on Corporate Social Responsibility. (5)
- 2) Discuss the challenges faced by HR personnel in controlling absenteeism in workplace. (5)

SECTION - II

Answer should not exceed 800 words.

- 3) Employee engagement plays an important role in balancing the workplace with reference to Generation X and Generation Y - Justify. (10)
- 4) Employees State Insurance Act 1948 is a boon to employees -Comment. (10)
- 5) Define Trade Dispute. Explain the steps involved in collective bargaining. (10)
- 6) Define Discipline. Explain the types, causes and measures to check discipline in the organization. (10)

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