

# Question Paper

Exam Date & Time: 28-Nov-2019 (02:00 PM - 05:00 PM)



## MANIPAL ACADEMY OF HIGHER EDUCATION

THIRD SEMESTER MASTER OF SOCIAL WORK DEGREE EXAMINATION - NOVEMBER/DECEMBER 2019  
SUBJECT: MSW 623 - ORGANIZATIONAL BEHAVIOR  
Thursday, November 28, 2019 (14.00 - 17.00)

Marks: 50

Duration: 180 mins.

### SECTION-I

1) Answer all questions with 400 words.

- 1A) Differentiate between a Manager and a Leader. (5)
- 1B) Explain the models of Organisational Behaviour. (5)

### SECTION-II

2) Answer all the questions with 800 words.

- 2A) Explain the factors that influence personality and its importance in organization. Discuss with the example any one theory. (10)
- 2B) Explain the importance of motivation in organizations. Describe the application of Maslow's theory of motivation in organization. (10)
- 2C) Explain in detail how groups can be transformed into teams in an organizations. Discuss the significance of team work in organization. (10)
- 2D) Explain the factors influencing organizational change and suggest ways to overcome the resistance to change. (10)

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