

Question Paper

Exam Date & Time: 30-Nov-2019 (02:00 PM - 05:00 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

THIRD SEMESTER MASTER OF SOCIAL WORK DEGREE EXAMINATION - NOVEMBER/DECEMBER 2019
SUBJECT: MSW 625.01 - EMPLOYEE WELFARE AND INDUSTRIAL RELATIONS
(HRM & IR)
Saturday, November 30, 2019 (14.00 - 17.00)

Marks: 50

Duration: 180 mins.

SECTION-I

1) Answer all questions. Answer should not exceed 400 words.

- 1A) Write a short note on need and functions of trade unions. (5)
- 1B) Briefly explain the provisions of Maternity Benefit Act. (5)

SECTION-II

2) Answer all questions. Answer should not exceed 800 words.

- 2A) Discuss the process for settlement of industrial dispute under the Industrial Dispute Act. (10)
- 2B) Explain the functions of welfare officers in an industry. (10)
- 2C) Define Collective bargaining. Describe the process of collective bargaining. (10)
- 2D) Outline the Employee Grievance Handling Mechanism with reference to the industry/Organization you have been placed during your field placement. (10)

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