

Question Paper

Exam Date & Time: 02-Jan-2021 (10:00 AM - 01:00 PM)



MANIPAL ACADEMY OF HIGHER EDUCATION

THIRD SEMESTER MASTER OF SOCIAL WORK DEGREE EXMINATIONS - DECEMBER 2020 / JANUARY 2021
SUBJECT: MSW - 623 ORGANISATIONAL BEHAVIOR
(COMMON FOR ALL SPECIALIZATION)
(REGULARS)

Marks: 50

Duration: 180 mins.

SECTION - I

Answer should not exceed 400 words:

- 1A) 'Motivation and behaviour is interconnected'. Justify. (5)
1B) What is power and authority? Differentiate between power and authority. (5)

SECTION - II

Answer should not exceed 800 words:

- 2A) Define organisation as a structure, process and as a team. What are the various challenges to function as a team? (10)
2B) Leader's style of motivation has a great impact on worker's performance. Discuss based on theories of leadership. (10)
2C) Change is inevitable in the organisation. Identify the strategies needed to make employees adapt to the change in the work place. (10)
2D) Discuss various types and levels of conflict. How should an organisation resolve such conflicts? (10)

-----End-----