

## INTERNATIONAL CENTRE FOR APPLIED SCIENCES (Manipal University) I SEMESTER B.S. DEGREE EXAMINATION – APRIL / MAY 2017 SUBJECT: ORGANIZATIONAL BEHAVIOR (HS111) (BRANCH: COMMON TO ALL) Monday, 15 May 2017

Reg.No.

#### **Time: 3 Hours**

Max. Marks: 100

- ✓ Answer ANY FIVE full Questions.
- ✓ Missing data, if any, may be suitably assumed

#### 1. Write very short answer on:

- i. Organizational behavior
- ii. Perception
- iii. Spontaneous recovery
- iv. Unconditional positive regard
- v. Alderfer's ERG theory
- vi. Burn out
- vii. Grapevine communication
- viii. Negotiation
  - ix. Types of groups
  - x. Charismatic leadership

#### 2. Write very short answer on:

- i. Skills of a manager
- ii. Illusion
- iii. Shaping
- iv. Id
- v. Need theories of motivation
- vi. Stress
- vii. Communication model
- viii. Types of power
- ix. How an employee learns culture of an organization?
- x. Job specification (2x10)

(2x10)

### **3.** Write short note on:

i.	Disciplines that contribute to organizational behaviour	
ii.	Principles of perceptual organization	
iii.	Applications of Classical conditioning	
iv.	Psychosexual stages	( <b>5</b> x4)
4. Write short note on:		
i.	Expectancy theory of motivation	
ii.	Barriers to effective communication	
iii.	Decision making techniques in an organization	
iv.	Stress management strategies	(5x4)
5A. Discuss the various conflict handling intentions.		
5B. V	What are the various stages of group formation?	(10+10)
6A. How to create a positive organizational culture?		
6B. E	xplain the trait approach to Personality.	(10 +10)
7. Write a brief account on contingency theories of leadership?		(20)
8. Explain in detail the Operant condition.		(20)

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