



## VI SEMESTER B.TECH (INDUSTRIAL & PRODUCTION. ENGG.) END SEMESTER EXAMINATIONS, JUNE 2017

SUBJECT: ORGANIZATIONAL BEHAVIOUR [MME 4027]

REVISED CREDIT SYSTEM

Time: 3 Hours

MAX. MARKS: 50

### Instructions to Candidates:

❖ Answer **ALL** the questions.

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|------------|---|-----------|
| <b>1A.</b> | Explain the classical conditioning theory and operant conditioning theory in learning.                              | <b>04</b> |
| <b>1B.</b> | What are the challenges and opportunities for managers in using Organizational Behaviour concepts? Explain briefly. | <b>03</b> |
| <b>1C.</b> | List and explain the four types of reinforcement applied to shape behaviour.  | <b>03</b> |
| <b>2A.</b> | Explain the major personality attributes influencing organizational behaviour.                                      | <b>04</b> |
| <b>2B.</b> | Describe the five dimensions of determining the job satisfaction.   | <b>03</b> |
| <b>2C.</b> | With a neat sketch describe the attribution theory of perception.   | <b>03</b> |
| <b>3A.</b> | Describe the Vroom's expectancy theory and McGregor's theory-X and Theory-Y in motivation.                          | <b>04</b> |
| <b>3B.</b> | Explain the Fredrick Herzberg's motivation-hygiene theory.  | <b>03</b> |
| <b>3C.</b> | What is group development? List and explain the different types of groups.  | <b>03</b> |
| <b>4A.</b> | Describe the Likert's four systems of managing in leadership.   | <b>04</b> |
| <b>4B.</b> | Explain the dimensions of conflict-handling intentions.   | <b>03</b> |
| <b>4C.</b> | What is conflict? Mention the differences between functional and dysfunctional conflicts.                           | <b>03</b> |
| <b>5A.</b> | List and briefly explain the six key elements that define an organization's structure.                              | <b>04</b> |
| <b>5B.</b> | Write a short note on job characteristics model.  | <b>03</b> |
| <b>5C.</b> | Explain the following: Job rotation, Job enlargement and job enrichment.  | <b>03</b> |