



VI SEMESTER B.TECH (I.P. ENGG.) END SEMESTER EXAMINATIONS, APRIL/MAY 2017

SUBJECT: ORGANIZATIONAL BEHAVIOUR [MME 4027]

REVISED CREDIT SYSTEM

Time: 3 Hours

MAX. MARKS: 50

Instructions to Candidates:

- ❖ Answer **ALL** the questions.

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| 1A. | What is the concept used in social learning process? Also explain the four processes used in social learning approach. | 04 |
| 1B. | Explain the model for organizational behaviour with a neat sketch. | 03 |
| 1C. | What are various fields that have contributed to the field of organizational behaviour? Briefly explain their contributions. | 03 |
| 2A. | State and explain the five common errors while judging others in perception. | 04 |
| 2B. | Describe the Hofstede's five value dimensions of national culture. | 03 |
| 2C. | Explain the Big five model of personality dimensions. | 03 |
| 3A. | Briefly explain the following motivational theories: McClelland's theory of needs and Clayton Alderfer's ERG theory. | 04 |
| 3B. | What are the five stages of group development? Explain. | 03 |
| 3C. | Explain the Maslow's Hierarchy of Needs in motivation. | 03 |
| 4A. | What are the steps of the conflict process? Explain with a diagram. | 04 |
| 4B. | Explain "Managerial grid" with the help of diagram. | 03 |
| 4C. | Describe the leadership styles based on authority. | 03 |
| 5A. | Explain the six different types of organisation structures. | 04 |
| 5B. | What is the job characteristics model? How does it motivate employees? | 03 |
| 5C. | How does Lewin's three-step model help understand organizational change? Explain. | 03 |