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MANIPAL INSTITUTE OF TECHNOLOGY

MANIPAL

A Constituent Institution of Manipal University

VII SEM B.Tech.(BME) DEGREE END SEMESTER EXAMINATIONS NOVEMBER 2017

SUBJECT: HEALTH CARE MANAGEMENT (BME 4005)

(REVISED CREDIT SYSTEM)

Tuesday, 28th November 2017: 2 PM to 5 PM

TIME: 3 HOURS

MAX. MARKS: 100

Instructions to Candidates:

- 1. Answer All questions.**
- 2. Draw labeled diagram wherever necessary**

1. (a) Define the term 'Leadership'. How does knowledge of leadership styles help managers in running the organization (7)
(b) Discuss the various leadership traits that aid the leader in his effective functioning (7)
(c) Outline your experience/s of having exhibited leadership skills in achieving your goal/s (6)
2. (a) Define the term 'Fire safety'. Outline the steps in designing a fire safety protocol for a small hospital (8)
(b) How will you classify fire? Explain with examples. (6)
(c) Briefly outline a report on a 'fire safety mock drill' of which you have been a part. (6)
3. (a) Define the term 'Hospital Blood Bank'. Mention the essential areas to be incorporated in planning a hospital blood bank. (10)
(b) Discuss the process of issuing blood components to patients admitted in hospital wards. (5)
(c) Discuss the maintenance program for biomedical equipment's in Blood Bank. (5)

- 4. (a) What is Medical Negligence? Explain with examples (8)
- (b) Explain Consumer Protection Act (8)
- (c) Define consent. Explain with example (4)
- 5. (a) Define the term “Organizing”. Outline the steps involved in organizing (7)
- (b) What is Span of Management? (3)
- (c) What is narrow span and wide span? Explain with examples (10)