



VI SEMESTER B. TECH. (I&P ENGG.)

END SEMESTER MAKE-UP EXAMINATIONS, JUNE 2018

SUBJECT: PE IV- ORGANIZATIONAL BEHAVIOUR [MME 4027]

REVISED CREDIT SYSTEM

Time: 3 Hours

MAX. MARKS: 50

Instructions to Candidates:

❖ Answer **ALL** the questions.

- 1A. What are various fields that have contributed to the field of organizational behaviour? Briefly explain their contributions. **03**
- 1B. List and explain the four types of reinforcement applied to shape behaviour. **03**
- 1C. Discuss the classical conditioning theory of learning with example. **02**
- 1D. List the personal factors influencing individual behaviour. **02**
- 2A. State and explain the five common errors while judging others in perception. **04**
- 2B. Explain the major personality attributes influencing organizational behaviour. **03**
- 2C. Mention the determinants of personality. Explain briefly. **03**
- 3A. Discuss the Maslow's theory of need hierarchy. **04**
- 3B. What are the five stages of group development? Explain. **03**
- 3C. Discuss the ERG theory of motivation. **03**
- 4A. Explain "Managerial grid" with the help of diagram. **04**
- 4B. What are the steps of the conflict process? Explain with a diagram. **03**
- 4C. Describe Likert's 4 systems managing. **03**
- 5A. What is the job characteristics model? How does it motivate employees? **04**
- 5B. Explain the six different types of organization structures. **03**
- 5C. Write a short note on organizational change. **03**