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## MANIPAL INSTITUTE OF TECHNOLOGY

(A constituent unit of MAHE, Manipal 576104)

**VII SEM B.Tech.(BME) DEGREE END SEMESTER EXAMINATIONS NOV/DEC 2018**

**SUBJECT: HEALTH CARE MANAGEMENT (BME 4005)**

(REVISED CREDIT SYSTEM)

**Thursday, 29<sup>th</sup> November 2018: 2 PM to 5 PM**

**TIME: 3 HOURS**

**MAX. MARKS: 50**

### Instructions to Candidates:

1. Answer All questions.
2. Draw labeled diagram wherever necessary

1. Identify and outline briefly major trends in management theories (4 theories) since the beginning of this century. 4×2½
2. Critically assess the practical value of Maslow's hierarchy of needs model to improve the motivation of people at work. Give two examples to which the theory could meaningfully be applied to the staff in the organization. 5+5
3. Critically analyze the extent to which you believe that "Human Resource Management" differs from "Personal Management". How do human resources differ from other resources to an organization? 5+5
4. Discuss the importance of outpatient service department and flow of work pattern of a general OPD service. Explain five problems faced in running outpatient services department in a multi- specialty hospital. 5+5
5. Discuss the types of Bio-Medical wastes, their handling and disposal in a hospital. 3+4+3